



U.S. AIR FORCE

## AMC GRAM PASSENGER TRAVEL INFORMATION

62 AERIAL PORT SQUADRON, JBLM McChord Field AMC Passenger Terminal  
Email Address: [spacea.mcchord@us.af.mil](mailto:spacea.mcchord@us.af.mil) Operating Hours: 0600-1800 Daily  
Phone: (253) 982-7259 Fax: (253) 982-6815 24 hour recorded flight schedule: (253) 982-7268 DSN: 382-7268 McChord Field Passenger Terminal Website - <https://www.amc.af.mil/AMC-Travel-Site/Terminals/CONUS-Terminals/Joint-Base-Lewis-McChord-Passenger-Terminal/>



We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future and hope the following information will assist you during your stay at JBLM-McChord Field. Please feel free to ask for any additional information.

AMC Travel Website: <https://www.amc.af.mil/AMC-Travel-Site/>

### TERMINAL FACILITIES OPERATING HOURS

USO LOUNGE - 0600 -1500 hours (Mon-Sat) (253) 982-1100

BUSINESS CENTER (DSN PHONES, COMPUTERS, FAX) 0600-1800 Daily

### TERMINAL SERVICES

Passenger Amenities: Assorted snack/soda vending available, as well as USO facilities. Lost and Found: Contact Passenger Service Representative. Long Term Parking: Available near the passenger terminal. Parking pass required and can be obtained from the passenger service counter. Ensure you use the Long Term Parking Lot located behind the trees not the 24 hour parking lot in front of the terminal.

### PROHIBITED PASSENGER FOOTWEAR (Military aircraft)

The wear of open-toe or open heel shoes (examples - sandals, zories, crocs, flip-flops, high-heels, etc.) is prohibited on military aircraft. Footwear must not be of the type that could hinder emergency egress or increase chances of injury.

### PASSENGERS WITH NON-APPARENT HANDICAPS

Passengers with non-apparent handicaps such as hearing impairments, asthma, food allergies or pacemakers, should advise Passenger Service agents of this handicap at time of check-in.

### CHECK CASHING/ATM MACHINES

Check cashing locations on McChord AFB arc: Armed forces Bank, Harborstone Credit Union (Bldg. 530), Enlisted/Officer's Club (club card required) ATMs: Outside the Harborstone Credit Union, outside Armed Forces Bank, inside the BX, inside the Enlisted/Officer's Club, on the side of the Shoppette, inside the Rainer Dining Hall and inside of the Commissary.

### GROUND TRANSPORTATION SERVICES

"This does not constitute endorsement by the Air Mobility Command or the United States Air Force."

JBLM is approximately 40 miles south of Seattle-Tacoma International Airport (SEA-TAC) with a variable travel time of 45-90 minutes.

JBLM (McChord AFB) will open check-in counters 24-hours prior to departure for those in the area or arriving early. Personnel electing to travel from the Seattle airport to on their own conveyance early may use any form of travel they chose to travel from their hotel to the Park n' Ride listed below. JBLM Runner: The JBLM Runner will meet you for pick-ups/drop-offs at: Lakewood Transit Center, Lakewood Sounder Station - Bay 6, Bridgeport Way & Pacific Hwy SW, Bridgeport Way & San Francisco Ave SW, Barnes Blvd & D St SW, McChord Base Exchange (Barnes Blvd & 14th St), Air Museum (Barnes Blvd & Lincoln Blvd SW), JBLM Commissary. Operates Monday - Friday 0630-0930 and 1600-1800. It's easy to ride. Just go to one of the boarding locations when you're ready to be picked up and call (253) 377-4380. Tell the agent your exact location.

NOTE: RIDERS MUST HAVE AN APPROVED DEPARTMENT OF DEFENSE ID.

LODGING / BILLETING / HOTELS "This does not constitute endorsement by the Air Mobility Command or the United States Air Force."

McChord Field Candlewood Suites: (253) 300-9200/ 9202

King Oscar's Motel: (253) 539-1153

Best Western Lakewood Motor Inn: (253) 584-2212

Candlewood Suites Lakewood: (253) 584-0868

Holiday Inn Express: (253) 582-7000

Ft Lewis Lodging "The Rainier Inn": (253) 964-0211

La Quinta: (253) 383-0146

Home Motel: (253) 584-1717



## AMC GRAM PASSENGER TRAVEL INFORMATION

### FREQUENTLY USED PHONE NUMBERS

McChord Field Directory: (253) 982-5637

Security Police: (253) 982-3228

Base Library: (253) 982-3454 - Mon-Fri 0900-1700, Sat 1000-1700

TMO (PCS/TDY): (253) 982-5775

AAFES Main Exchange: (253) 582-3110 - Open daily 0900-2030

WINGGATE TRAVEL-COMMERCIAL TRAVEL (Located in Bldg. 100, Suite 100IS): (253) 442-2313

### ADDITIONAL BASE FACILITIES

AAFES MAIN EXCHANGE:(253) 582-3110

CAREY THEATER (Ft Lewis):(253) 967-5976

MAIN FITNESS CENTER:(253) 982-6707

BASE LIBRARY:(253) 982-3454

BURGER KING:(253) 582-1188

COMMISSARY:(253) 982-3285

### OPERATING HOURS

Daily 0900-2030 (food court closes at 2000)

Fri 1900, Sat & Sun 1300 & 1900 (times subject to change)

Mon- Fri 0530-2000 Week-ends/Holidays/Family Days 0900-1630

Mon-Tues 0900-1600, Wed 0900-1700, Thurs-Fri 0900-1600, Sat 1000-1500, Sun Closed

Mon - Fri 0600-1800, Sat 1030-1600, Sun 1100-1600

Mon-Sat 0800-2000, Sun 0900-1900, Closed Holidays

### FOOD & RECREATIONAL ENTITIES

Food Court: Located in AAFES Main Exchange - (253) 581-5145

Burger King: (253) 582-1188

Starbucks: (253) 581-5145

Noodle & Rice House: 253-302-5320

Charley's: 253-581-5145

Freshen's: 253-581-5145

Popeye's: 253-581-5145

Carey Theatre (Ft Lewis): (253) 967-5976 -Times subject to change

Main Fitness Center: (253) 982-6707 - Mon-Fri 0530-2130. Closed weekends/ holidays/ family days

Burger King: (253) 582-1188 - Mon-Fri 0630-1930, Sat 0830-1830, Sun 1100-1700

Commissary: (253) 982-3285 - Mon-Sat 0900-2000, Sun 1000-1900

DoorDash: At the JBLM Exchange. Customers may now use the DoorDash app QR Code above to place orders. Participating McChord and Lewis Exchange restaurants include Popeyes, Charley's, Burger King and more.

### BORDER CLEARANCE REQUIREMENTS

DoD Identification (ID) Cards required for all children 10 years of age and older.

Please ensure you have all required documents prior to space available show times (i.e., passport, visa, immunizations).

Seattle Passport Office: (206) 808-5700.

Tacoma Passport Office: (253) 471-5384.

International Travel <https://travel.state.gov/content/travel.html>

### BAGGAGE ALLOWANCE/RESTRICTIONS

Max 70 lbs. each (140 lbs. total) per passenger. Items exceeding 70 lbs. and/or 62 linear inches count as two. Some exceptions apply.

### PROHIBITED ITEMS & LIMITS (TSA)

What you can & can't bring on the flight. For carry-on luggage & checked luggage prohibited items guidance.

WEBSITE: <https://www.tsa.gov/travel/security-screening/whatcanibring/>

Reminder: carry on 3.4 ounces or smaller size container that fit in 1 quart-sized resealable bag may go in carry on and through check-point security.

Use of tobacco is not allowed on AMC flights.

DISCLAIMER: THE USE OF A NAME OF ANY SPECIFIC MANUFACTURER, COMMERCIAL PRODUCT, COMMODITY, OR SERVICE IN THIS PUBLICATION DOES NOT IMPLY ENDORSEMENT BY THE US AIR FORCE.

INFORMATION LISTED COULD CHANGE. PLEASE LET US KNOW OF ANY CHANGES YOU MAY HAVE ENCOUNTERED.

(Current as of 03 Jun 2024)