



U.S. AIR FORCE

AMC GRAM PASSENGER TRAVEL INFORMATION

62d AERIAL PORT SQUADRON, JBLM McChord Field AMC Passenger Terminal
 Email Address: spacea.mcchord@us.af.mil Operating Hours: 0600-1800 Daily
 Phone: (253) 982-7259 Fax: (253) 982-6815 24 hour recorded flight schedule: (253) 982-7268 DSN: 382-7268 McChord Field Passenger Terminal Website - <https://www.amc.af.mil/AMC-Travel-Site/Terminals/CONUS-Terminals/Joint-Base-Lewis-McChord-Passenger-Terminal/>



We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future and hope the following information will assist you during your stay at JBLM-McChord Field. Please feel free to ask for any additional information.

AMC Travel Website: <https://www.amc.af.mil/AMC-Travel-Site/>

TERMINAL FACILITIES OPERATING HOURS

USO LOUNGE - 0900 -1400 hours (Mon-Fri) (253) 982-1100

BUSINESS CENTER (DSN PHONES, COMPUTERS, FAX) 0600-1800 Daily

TERMINAL SERVICES

Passenger Amenities: Assorted snack/soda vending available, as well as USO facilities. Lost and Found: Contact Passenger Service Representative. Long Term Parking: Available near the passenger terminal. Parking pass required and can be obtained from the passenger service counter. Ensure you use the Long Term Parking Lot located behind the trees not the 24 hour parking lot in front of the terminal.

PROHIBITED PASSENGER FOOTWEAR (Military aircraft)

The wear of open-toe or open heel shoes (examples - sandals, zories, crocs, flip-flops, high-heels, etc.) is prohibited on military aircraft. Footwear must not be of the type that could hinder emergency egress or increase chances of injury.

PASSENGERS WITH NON-APPARENT HANDICAPS

Passengers with non-apparent handicaps such as hearing impairments, asthma, food allergies or pacemakers, should advise Passenger Service agents of this handicap at time of check-in.

CHECK CASHING/ATM MACHINES

Check cashing locations on McChord AFB are: Armed forces Bank, Harborstone Credit Union (Bldg. 530), Enlisted/Officer's Club (club card required) ATMs: Outside the Harborstone Credit Union, outside Armed Forces Bank, inside the BX. Outside the the Shoppette, inside the Rainer Dinning Hall and inside of the Commissary.

GROUND TRANSPORTATION SERVICES

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JBLM is approximately 40 miles south of Seattle-Tacoma International Airport (SEA-TAC) with a variable travel time of 45-90 minutes. JBLM (McChord Field) Passenger Terminal will open 30 minutes prior to roll call time during closure hours.

Available transportation:

JBLM Runner: The JBLM Runner will meet you for pick-ups/drop-offs at: Lakewood Transit Center, Lakewood Sounder Station - Bay 6, Bridgeport Way & Pacific Hwy SW, Bridgeport Way & San Francisco Ave SW, Barnes Blvd & D St SW, McChord Base Exchange (Barnes Blvd & 14th St), Air Museum (Barnes Blvd & Lincoln Blvd SW), JBLM Commissary. Operates Monday – Friday 0630-0930 and 1600-1800. It's easy to ride. Just go to one of the boarding locations when you're ready to be picked up and call (253) 377-4380. Tell the agent your exact location. NOTE: RIDERS MUST HAVE AN APPROVED DEPARTMENT OF DEFENSE ID.

LODGING / BILLETING / HOTELS "This does not constitute endorsement by the Air Mobility Command or the United States Air Force."

McChord Field Candlewood Suites: (253) 300-9200/ 9202

King Oscar's Motel: (253) 539-1153

Best Western Lakewood Motor Inn: (253) 584-2212

Candlewood Suites Lakewood: (253) 584-0868

Holiday Inn Express: (253) 582-7000

Ft Lewis Lodging "The Rainier Inn":(253) 964-0211

La Quinta: (253) 383-0146

Home Motel: (253) 584-1717

AMC GRAM PASSENGER TRAVEL INFORMATION

FREQUENTLY USED PHONE NUMBERS

McChord Field Directory: (253) 982-5637
Security Police: (253) 982-3228
Base Library: (253) 982-3454 - Mon-Fri 0900-1700, Sat 1000-1700
TMO (PCS/TDY): (253) 982-5775
AAFES Main Exchange: (253) 582-3110 - Open daily 0900-2030
WINGGATE TRAVEL-COMMERCIAL TRAVEL (Located in Bldg. 100, Suite 100IS): (253) 442-2313

ADDITIONAL BASE FACILITIES

OPERATING HOURS

McChord AAFES MAIN EXCHANGE:(253) 582-3110 Daily 0900-2030 (food court closes at 2000)
CAREY THEATER (Ft Lewis):(253) 967-5976 Fri 1900, Sat & Sun 1300 & 1900 (times subject to change)
MAIN FITNESS CENTER:(253) 982-6707 Mon- Fri 0530-2000 Week-ends/Holidays/Family Days 0900-1630
BASE LIBRARY:(253) 982-3454 Mon-Tues 0900-1600, Wed 0900-1700, Thurs-Fri 0900-1600, Sat 1000-1500, Sun Closed
BURGER KING:(253) 582-1188 Mon - Fri 0600-1800, Sat 1030-1600, Sun 1100-1600
COMMISSARY:(253) 982-3285 Mon-Sat 0800-2000, Sun 0900-1900, Closed Holidays

FOOD & RECREATIONAL ENTITIES

Food Court: Located in AAFES Main Exchange - (253) 581-5145
Burger King: (253) 582-1188
Starbucks: (253) 581-5145
Noodle & Rice House: 253-302-5320
Charley's: 253-581-5145
Freshen's: 253-581-5145
Popeye's: 253-581-5145
Carey Theatre (Ft Lewis): (253) 967-5976 -Times subject to change
Main Fitness Center: (253) 982-6707 - Mon-Fri 0530-2130. Closed weekends/ holidays/ family days
Burger King: (253) 582-1188 - Mon-Fri 0630-1930, Sat 0830-1830, Sun 1100-1700
Commissary: (253) 982-3285 - Mon-Sat 0900-2000, Sun 1000-1900
DoorDash: At the JBLM Exchange. Customers may now use the DoorDash app to place orders. Participating McChord and Lewis Exchange restaurants include Popeyes, Charley's, Burger King and more.

BORDER CLEARANCE REQUIREMENTS

DoD Identification (ID) Cards required for all children 14 years of age and older.
Please ensure you have all required documents prior to space available show times (i.e., passport, visa, immunizations).
Seattle Passport Office: (206) 808-5700.
Tacoma Passport Office: (253) 471-5384.
International Travel <https://travel.state.gov/content/travel.html>

BAGGAGE ALLOWANCE / RESTRICTIONS

Max 70 lbs. each (140 lbs. total) per passenger. Items exceeding 70 lbs. and/or 62 linear inches count as two. Some exceptions apply.

PROHIBITED ITEMS & LIMITS (TSA)

What you can & can't bring on the flight. For carry-on luggage & checked luggage prohibited items guidance.
WEBSITE: <https://www.tsa.gov/travel/security-screening/whatcanibring/>
Reminder: carry on 3.4 ounces or smaller size container that fit in 1 quart-sized resealable bag may go in carry on and through check-point security.
Use of tobacco is not allowed on AMC flights.

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(Current as of 14 Oct 2025)